

# PERSONAL INJURY CLAIMS

# WHY CHOOSE LANYON BOWDLER?

## Our specialist team will provide you with a comprehensive and personal service

- A good relationship with your Lawyer is critical to enable effective communication. We will provide the personal touch and communicate with you regularly to establish and build a relationship of trust.
- Your case will be conducted by a specialist carefully matched to the particular needs of your case.
- Your specialist lawyer will be supported by a team to ensure there will always be someone available to discuss your case. This means your case will be reviewed regularly.
- We offer home or hospital visits.
- We have a dedicated team of medical professionals including Nurses and an In House Doctor.
- The team consists of members who are approved experts in their field.



**Personal Injury Team**

## **WE UNDERSTAND ALL THE EMOTIONAL AND PRACTICABLE DIFFICULTIES INVOLVED IN SUFFERING A PERSONAL INJURY**

### **We have a national reputation for success in difficult and complex cases**

- We have a success rate of 98%.
- Head of the Department, Mr Neil Lorimer, voted Claimant Personal Injury Lawyer of the Year 2009.
- We have solicitors on Headway's Approved List, the Spinal Injuries Association Panel, the Law Society's Panel of Personal Injury Solicitors and we are members of the Pan European Organisation of Personal Injury Lawyers.
- We work with highly regarded, tried and tested medical experts and barristers.
- We have specific expertise in areas such as acquired brain injury, spinal injury, amputations and accidents abroad.
- We are ranked in tier 1 by The Legal 500 for Claimant Personal Injury. We are also recognised as a Leading Firm by Chambers UK.

### **We can offer you a choice as to how your claim is funded**

- We have a number of funding options based on your personal circumstances, including "no win no fee" agreements and Fixed Fees.
- Our funding options are designed to remove uncertainty and unnecessary risks to you.
- We can offer a funding option with a direct link between the result obtained for you and the amount you pay us.
- Our funding will allow flexibility with payment, often deferred to the end of the case.
- Our fees reflect the service provided.

## We will be thorough in getting the best evidence and the maximum compensation for your injuries and losses

- Over the past three years, 100% of our clients who returned feedback forms said they were satisfied with our service or that it exceeded their expectations.
- We will investigate your case to its full potential and achieve the best results possible. We will not “under settle” claims.
- We are experienced in handling moderate value through to multi million pounds claims, including several in excess of £5million.
- We have a proven track record in taking over cases from other solicitors where we have been able to turn them around and achieve much better outcomes for clients.

## It’s not just about the money...

- We can introduce you to independent financial advisors and set up trusts to manage your compensation.
- We have a dedicated Court of Protection team who help to manage the affairs of clients who cannot do this for themselves.
- Lanyon Bowdler has a dedicated specialist to advise on Welfare Benefits
- We can also assist with Powers of Attorney, wills and estate administration.

“*Dawn Humphries is recognised for her work in acquired brain and spinal injury cases as well as employers’ liability and occupational disease claims. Clients describe her as “focused, clear in her instructions, empathetic with patients and prompt in responding to queries.”*

Chambers UK

# FREQUENTLY ASKED QUESTIONS

## What makes Lanyon Bowdler different to other personal injury solicitors?

As solicitors who specialise in brain injury, catastrophic injury, spinal and amputation cases, we have experience in signposting our clients to independent and experienced Case Managers who will help establish care regimes, suggest therapies and source appropriate accommodation. With this multi-disciplinary approach we are able to offer maximum support to a family at the time of crisis. With the right therapies and services, the correct care package and support, those who have become carers can step back and return to their role of husband, wife, mother or father rather than carer, enabling them to regain quality time with their loved one. The feedback we receive shows that this type of support can be priceless.

## What do I need to prove to be successful in a personal injury claim?

To be successful in a straightforward claim, you need to prove two things:

- That the accident was caused by someone else's negligence or a breach of statutory duty.
- That the negligence/breach caused you physical or mental injury.

## What are my chances of winning my case?

We will make an initial assessment of the merits of your case when we first see you. We will continue to review the merits of your case as it progresses. Our assessment will be based upon your own evidence, our research and the significant experience we have in personal injury cases. We assess the prospects of success throughout the conduct of the case and if at any stage we receive evidence that alters our view of the prospects, we shall advise you immediately.

## How long will my claim take?

It depends on the complexity of your case. We will give you an estimate once we have more information. Main factors in the length of the claim are the attitude of the Defendant towards settlement, the depth of investigations and your medical prognosis. We shall minimise the time taken to settle your claim by setting out your claim to the Defendants clearly and robustly.

## How will I pay for your services?

A number of funding options are available to suit your budget and needs. These include “No win no fee” agreements, before the event legal expense insurance and hourly rates. We will detail your funding choices and the pros and cons of each when we meet, and we will not proceed without your approval of your funding strategy.

## How will I avoid a large bill that I was not expecting at the end of the case?

We appreciate the importance of transparency and certainty in relation to costs. We shall agree a funding strategy tailored to your particular circumstances. We will keep you regularly updated with regards to your costs position. Our feedback reflects our clients’ satisfaction with our approach to funding.

## How can I ensure my lawyer has the expertise to run my case?

We will only match you with a lawyer we believe has the right skills and track record to give you the best possible chance of a successful outcome. All cases are conducted by lawyers who specialise in personal injury claims, under the leadership of Law Society Accredited Panel Members.

“ *Leading Shropshire firm advising on an extensive breadth of personal injury cases, including high-value claims. Particularly experienced in acting for clients with spinal and cerebral injuries. Also skilled in handling military cases and accidents abroad.*

Chambers UK

# EXAMPLE CLAIMS

## Claim A

H was a front-seat passenger in a car which was in a high speed collision on the M5. She sustained a fractured sternum, whiplash to the cervical spine, a ligament injury to her shoulder and a psychological injury. These injuries resulted in a serious disability and impacted on her ability to work and on her daily needs.

The driver of the car had legal expenses insurance and their panel firm was initially instructed. H was not offered a face-to-face meeting at any time, and was advised that £16,000 was a good settlement figure. She rejected this, and decided to instruct Lanyon Bowdler who were local to her and had the necessary knowledge and experience. With our expertise, she recovered £400,000 in settlement.

## Case B

J was involved in a road traffic accident. Liability for the accident was not in dispute. She suffered from serious multiple injuries including serious lower limb fractures, crushed lumbar vertebrae, internal injuries, very severe scarring, together with a severe head injury giving rise to increased risk of epilepsy, serious psychological problems and hearing loss. J had a protracted period of recovery and was still suffering from ongoing problems. She came to Lanyon Bowdler seven years later. She was disillusioned with her previous solicitor who had prepared a one page Schedule of Loss amounting to £84,000. We met with her and in just over 12 months put the matter before the Court for permission to rely on specialist care expert and an accommodation expert and instructed a QC.

An intensive year of hard work followed which resulted in a joint settlement meeting ahead of the projected trial date and achieved an out of court settlement award for £1.5 million. Had she continued with her previous solicitors expectations for damages were unlikely to have exceeded £300,000.

**Injury through someone else's negligence can happen, and the consequences can be life-changing. Livelihoods can be lost and care needed. We understand this and that bringing a claim can be a daunting prospect. We treat each and every case with professionalism and consideration.**

**“ Prompt to respond. Information and advice was easy to understand. Excellent service all round.**

**Michael Bojcun** Shrewsbury

**“ The staff are kind and professional. Lanyon Bowdler exceeded my previous experience and restored my confidence in solicitors. Thank you to Neil and his team.**

**Miss Elizabeth Birrell** Hereford

**“ A clear and simple process with professional and helpful advisers and staff. Very pleased with the outcome.**

**Alex Hubbard** Telford



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